

Ask the Chief of the Anna Police: A weekly column allowing readers access to useful information about law enforcement issues in the Anna area.

This column is the personal opinion of Kenny Jenks and is based on his 29+ years of policing experience. It is not necessarily the official opinion of the City of Anna or the Anna Police Department. If you wish to Email, include your name and address in the correspondence. Your information will be edited before sending it to print.

Hello Readers,

I receive between 75-100 Emails each week from persons who would like to converse about the activities of the police in Anna and surrounding areas. I can't respond to or print all of them, but I do read them!

***Q: Chief Jenks, this week I called the police because someone was walking around my neighborhood that looked suspicious. I am glad that they were able to make it by, but I was wondering why did it take so long for an officer to come by? Alice—Tara Farms***

Hi Alice, I was able to find out that there were other calls ahead of yours that were being dealt with by Patrol Officers. Since yours wasn't an in-progress emergency, it was placed in the "queue" (for lack of a better word) and ranked by priority.

Prioritizing calls for police service occurs in our County Communications Center. Police responses are prioritized as follows:

1. In-progress or emergency calls (including hang-ups);
2. Felony calls that have just occurred;
3. Major motor vehicle accidents or other personal injury calls;
4. Family disturbances without weapons;
5. Minor motor vehicle accidents;
6. Other felonies (not in progress);
7. Misdemeanor calls;
8. Service calls; and
9. Preventative Patrol (including traffic).

Please be patient. An Officer will get there as soon as he can and only other calls or assignments would prevent him from doing so.

**Reminder: Outdoor Storm Sirens Tested (weather permitting)**  
First Wednesday of the month @ 12 noon.

**\*Phone numbers: Dial 911 in an emergency.** To have a police officer sent to you in a non-emergency, call 972-547-5350. During normal business hours, the APD number is 972-924-2848.

If you have a question or comment, please email: [kjenks@annatexas.gov](mailto:kjenks@annatexas.gov)